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Press Release

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Mexon Technology and SPS integrate software tools

Leusden, 20 October 2006 – Mexon Technology, leading supplier of service management solutions, and SPS, Dutch specialist in management and continuity of ICT infrastructures, announce that they have integrated the service management software iET ITSM and the management software Gensys. This integration results in improved quality and time savings for management tasks performed by IT departments.

iET ITSM, the service management solution offered by Mexon Technology, and Gensys, the management tool offered by SPS, now have a bi-directional real-time link. This new functionality results in an optimal exchange of information between the two systems. When Gensys identifies a fault, this is automatically registered in iET ITSM. If an event occurs that is registered by either of these packages, the information is automatically synchronised in both systems.
This ensures that users of both Gensys and iET ITSM always have complete and up-to-date information concerning disruptions. This prevents manual double entry, increases the speed of communication, improves the problem analysis process and therefore saves time and money.

The link between iET ITSM and Gensys will be demonstrated live at the Tooling Event on 15 November 2006 at the WTC in Rotterdam, where Mexon Technology and SPS will have adjacent stands.

About Mexon Technology

Mexon Technology – winner of the Top Tools Innovation Award – is a leading provider and integrator of IT Service Management, Asset Management & Facility Management solutions in the Benelux and France. The service offerings include Service Management, Process Performance Management and Asset Intelligence. Mexon Technology continuously strives to establish and maintain relationships with new and existing clients on the basis of involvement, reliability and expertise. An inherent aspect of this is the continuous adaptation of the product and service portfolio to keep pace with the latest developments. Many of the businesses that are currently most successful choose solutions from Mexon Technology for the reduction of costs and the improvement of client satisfaction.

About SPS

SPS, established in 1994, is an entirely Dutch-owned company that distinguishes itself through a proactive and company-oriented approach to ICT management. SPS offers total solutions for the support of both ICT departments and ICT service providers in the transition from technology provider to service provider. From its own RES-Q remote management centre it works 24 x 7 to guarantee maximum availability for more than 50 organisations. These services are always provided on the basis of the Gensys solutions for workplace management and enterprise systems management. More than 300 national and international organisations make use of the solutions and services provided by SPS. SPS has expertise in Linux, Microsoft Windows Server System solutions, Oracle, Progress, Unix and other operating systems. For more information, visit www.sps.nl or www.gensys.nl.

You can also download this press release at www.mexontechnology.com. For more information contact:

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