

Mexon Technology announces that iET ITSM from iET Solutions becomes the first IT Service Management vendor awarded OGC Certification for Twelve ITIL processes

Leusden, March 15, 2011 – Mexon Technology, distributor of IT Service Management, Software Asset Management and Process Management solutions, announces that its supplier iET Solutions, a leading global supplier of IT Service Management and Software Asset Management solutions, has achieved OGC Certification for Twelve ITIL Processes.

iET ITSM successfully passes the OGC ITIL V3 Assessment and achieves Gold and Silver Certifications. This certification was awarded by the APM Group Ltd, a leading Accreditation, Certification and Qualification organization recognized internationally by government agencies, and the Official Accreditor of the Office of Government Commerce. iET ITSM was also assessed and certified as PinkVERIFY 3.1 compatible on twelve ITIL processes, making iET Solutions the first ITSM software vendor to achieve this many certifications with both the OGC and PinkVERIFY 3.1.

“With around 80 other ITSM vendors in the market, organizations are continually looking for truthful insight into a vendor’s product and verification that the product can do what they claim. Official global third-party certifications such as the OGC and PinkVERIFY, are a perfect solution. These are independent organizations that spend weeks looking deep into these products and report on whether the product does what the vendor says it does,” said Walter Elliot, President and CEO of iET Solutions. “iET ITSM 5.1 offers twelve ITIL V3-aligned processes which have been verified by both the OGC and PinkVERIFY 3.1, as well as backed by our customers. This is something we are extremely proud of.”

Through the Office of Government Commerce (OGC), the APM Group, a leading Accreditation, Certification and Qualification organization recognized internationally by government agencies, and the Official Accreditor of the Office of Government Commerce, has established an ITIL Software Scheme which allows software tool vendors to obtain endorsement for an ITIL based tool. Endorsement allows tool vendors to hold a valid Trade Mark Licence and use the Process Compliant badge. According to the APM Group, iET ITSM 5.1 meets both the Gold and Silver Process Compliant qualifications for twelve ITIL processes.

ITIL Process Compliant Gold Level

- Incident Management
- Problem Management
- Change Management
- Service Asset & Configuration Management
- Service Level Management

ITIL Process Compliant Silver Level

- Request Fulfillment
- Knowledge Management
- Release & Deployment Management
- Service Portfolio Management
- Service Catalog Management
- Event Management
- Availability Management

iET Solutions provides the industry’s most flexible and comprehensive, out-of-the-box IT Service Management (ITSM) solution, available both on premise and Software as a Service. Fully integrated, highly configurable and built to scale, iET ITSM can easily meet any organization’s needs. With additional modules for ITIL process analysis and optimization, Smartphone accessibility, CTI integration, and entitlement-based software asset management, iET Solutions offers the most complete package for continual service improvement.

About Mexon Technology

Mexon Technology – winner of the Top Tools Innovation Award - is a leading supplier and integrator of IT Service Management, Software Asset Management & Process Management Solutions in the Benelux en France. The services Mexon Technology provides include Service Management, Process Performance Management and Asset Intelligence. Mexon Technology continuously strives to establish and maintain relationships with new and existing clients on the basis of involvement, reliability and competency. Inherently, the portfolio of products and services is continuously updated to meet the latest developments. Many of the most successful businesses at the moment use Mexon Technology's solutions to lower their costs and improve customer satisfaction. Mexon Technology is part of the Aaxis Group. For more information, please visit www.mexontechnology.com.

Information:

You can also download this press release from www.mexontechnology.com. For more information or illustration material, please contact:

Harry J.G. Lieferink
Managing Director
t +31 (0)33 432 1700
f +31 (0)33 432 1521
e Marketing@Mexontechnology.com
i www.mexontechnology.com